



**Customer Message Concerning Atmos Energy's
Infrastructure System Replacement Surcharge**

Each year, Atmos Energy spends millions of dollars on its more than 3,000 miles of pipeline facilities used to deliver gas to its customers. The infrastructure system replacement surcharge (ISRS) covers only a part of the expenses that the Company must incur to maintain and upgrade its system and to relocate facilities in connection with local, state and federal public improvement projects and safety requirements. In general, the ISRS charge to cover these costs is smaller for residential customers, while larger users in other customer classes are charged a greater amount. The amount of the charge may be adjusted periodically, and is being implemented in accordance with Sections 393.1009, 393.1012 and 393.1015 of the Revised Statutes of Missouri. Atmos filed seeking to recover an additional \$444,331 in the Northeast District, \$126,984 in the Southeast District, and \$25,253 in the West District.