WHAT IS A RIGHT-OF-WAY?
A right-of-way is a right, established by usage or grant, to pass through or use the property of another person. Many of Atmos Energy’s rights-of-way are established by a written document called an easement.

WHAT IS AN ENCROACHMENT?
An encroachment is an obstruction or activity within a right-of-way that is detrimental, dangerous, or otherwise inconsistent with Atmos Energy’s use of its right-of-way.

WHY IS IT NECESSARY TO CLEAR A RIGHT-OF-WAY?
Maintaining a clear, accessible right-of-way is imperative for your safety and the safety of your neighbors and community. Trees, fences, storage buildings and other encroachments can hinder Atmos Energy’s ability to inspect and maintain our pipelines and respond to related emergencies.

Atmos Energy has the right to protect its pipeline, which includes the right to prevent right-of-way encroachments and to remove any trees, vegetation or structures that impair Atmos Energy’s ability to use the easement.

WHAT CAN I DO WITH THE RIGHT-OF-WAY ON MY PROPERTY?
A landowner can use their land as long as that use does not unreasonably interfere with Atmos Energy’s easement rights.

WHERE CAN I FIND MORE INFORMATION?
For a copy of the easement affecting your property, please contact Atmos Energy.

For more information on specific right-of-way encroachments, please visit www.atmosenergy.com/row

For Questions and Additional Information

CUSTOMER SERVICE
1-888-286-6700

GAS EMERGENCY
1-866-322-8667

UNDERGROUND LINE LOCATION
811

Before you dig or build on your property, please contact 811 at least three business days before, and for state-specific excavation guidelines.

This free service will mark utility-owned lines on your property, which could prevent serious accidents, injury or costly property damage.
Atmos Energy’s top priority is maintaining a safe and reliable natural gas system. We monitor, inspect, maintain and repair thousands of miles of natural gas pipelines every year. It is important that we keep a clear, unobstructed right-of-way to access our pipelines for these purposes. Atmos Energy will, from time to time, clear our right-of-way of obstructions and excessive vegetation. Any obstructions placed in the right-of-way by the landowner that interfere with the safe or efficient use of the easement will be removed by Atmos Energy.

Atmos Energy provides natural gas service to more than 1,400 communities in eight states. We deliver clean and efficient natural gas in a safe and reliable manner through 72,000 miles of pipeline, to more than 3 million customers each day. It is essential to have access to inspect, maintain, and manage our pipelines at all times, and Atmos Energy is proud to partner with our communities to ensure pipeline safety.

Because Atmos Energy’s rights-of-way contain natural gas pipelines, it is necessary to have a clear right-of-way to:

- Access and inspect our pipelines for routine or emergency maintenance.
- Maintain unobstructed views of the right-of-way for aerial patrol and surveying.
- Prevent tree root and other damage to pipeline coating.

We recognize some Atmos Energy projects may directly affect individual property owners. Our goal is to minimize the impact on your land. We value the communities we serve and always strive to treat property owners with courtesy and respect.

Atmos Energy is available to answer questions you may have regarding the projects that affect your land, including:

- Scope of the project
- Location of the project
- Right-of-way documentation, if requested