

These terms that may appear on your bill, depending on your type of service and local regulatory requirements.

BUDGET BILLING: If you are a budget billing customer, your bill will show the amount to be paid this month, as well as the actual account balance.

CONSUMPTION CHARGE: This charge covers a portion of the fixed costs and the company's variable cost incurred to serve customers, and is multiplied times your usage. Some bills may read **COMMODITY CHARGE/COST**, **DISTRIBUTION CHARGE** or **DELIVERY CHARGE**.

CUSTOMER CHARGE: This is a set amount each month that covers a portion of the gas company's fixed costs that it incurs to serve each customer. Some bills may read **FIXED DELIVERY CHARGE**, **BASE RATE** or **FACILITY CHARGE**.

ESTIMATED BILL: If the word "Estimated" appears next to your latest meter reading, your usage for this period was estimated based on your prior usage history. During the next cycle your meter will be read. If necessary, a billing adjustment will be made to reflect actual usage.

FRANCHISE FEE: This is a fee that is levied by local municipalities. The company collects and passes this fee on to the cities. The fee varies from city to city and is not regulated by the state regulatory bodies/agencies/commissions. Some bills may read **RIDER FF**.

GAS COST RECOVERY (Rider GCR): This charge recovers the actual gas cost paid to suppliers and the transportation charges paid to deliver gas to the company's distribution system. There is no profit added to the gas cost. This amount is multiplied times your usage. Some bills may read **PURCHASED GAS ADJUSTMENT (PGA)** or **GAS COST**.

METER MULTIPLIER: Converts the metered Unit of Measure to the standard billing Unit of Measure, where applicable.

PIPE REPLACEMENT PROGRAM: Annually adjusted fee for upgrading utility infrastructure. Some bills may read **PRP Charge**.

PRESSURE FACTOR: Gas volumes can vary depending on elevation, local atmospheric pressure, or the need for increased delivery pressure. The Pressure Factor converts the metered gas volume to the actual gas volume delivered.

PRORATED BILL: Adjustment or prorate of the facility charge/customer charge on bills with more or less than the standard days of service, if applicable.

RATE CODE: Identifies the rate schedule used to calculate the amount of your bill, based on the type of service you receive, as approved by your state's Public Utility Commission.

SURCHARGE/INFRASTRUCTURE REPLACEMENT: This charge is authorized by the regulatory authorities to recover special expenses, such as rate case expenses and/or replacement of service lines to provide continued safe and reliable service. Some bills may read **RIDER SUR** and/or **RIDER IR**.

TAX and OTHER CHARGES: This includes any sales tax assessed by your city or state, and any contribution you have made to an energy assistance program.

USAGE IN CCF: This is how many hundreds of cubic feet of natural gas used during the billing period.

WNA: Weather Normalization Amount is a seasonal adjustment that corrects for colder or warmer than normal weather.

(Colorado Only): DSR COSTS - Cost of service to maintain natural gas distribution system. CURRENT UPSTREAM COST: Cost paid to interstate pipelines to deliver natural gas. DEFERRED GAS COST: Same as PGA / GCA but does not vary monthly. The Colorado Public Utilities Commission reviews and approves any changes. The usage in CCF stated on your bill is equal to the actual meter reading accumulation and can be calculated by subtracting the current month's meter reading from the previous month's meter reading. Multiply that amount by the pressure factor to find your current month's gas usage. GAS DEMAND SIDE MANAGEMENT ADJUSTMENT ("G-DSMCA") is designed to promote energy efficiency practices and recover incurred costs of DSM Programs in accordance with Public Utilities Commission rules. The G-DSMCA FACTOR shall be separately calculated and applied to the Company's rate schedules for residential and commercial customers.

(Kentucky Only) SCHOOL FEE: Levied by local school boards; it may not exceed 3% of gross utility receipts.