

## Terms and Conditions - Credit, ATM and Debit Payment Method

I agree to meet the requirements and to be bound by the terms and conditions of this Payment Agreement. From time to time, and at any time, I understand that the terms of this Payment Agreement may be changed and that I will be bound by the changes until I terminate my enrollment of this Payment Agreement. I agree to review the terms and conditions frequently to ensure that I understand and agree with all changes.

### Enrollment

- Your card will be charged five calendar days after your next billing cycle. Any current balance will be charged to your card on the evening of enrollment unless it is paid in full via a separate transaction.
- Automatic Payment by Visa, MasterCard, or Discover is open to **residential customers only**. Commercial customers may use the automatic bank draft option.
- Enrolling in the Atmos Energy Automatic Payment Plan will automatically enroll you in our E-Bill program. As part of this program, your monthly billing statements and payment confirmations will only be emailed to you via the email address you provide. Atmos Energy will not be responsible for email confirmations that are not received as a result of delivery failures out of Atmos Energy's control (i.e. spam blockers). You will still be responsible for paying your monthly balance.
- It is your sole responsibility to ensure that the account information is accurate, legitimate, and up-to-date to ensure proper authorization of your payment. You will be responsible for any payment processing errors or fees incurred if you do not provide accurate account or contact information.
- Your E-Bill statement and email confirmations can be accessed anytime within the Account Center at [www.atmosenergy.com](http://www.atmosenergy.com).
- At any time, you can update and/or add a payment method. The payment method may be used for both one-time payment as well as automatic payments.
- Atmos Energy is not responsible for any failure or error in processing your payment, including without limitation any interruption, omission, mistake, malfunction or delay.
- If you wish to dispute a payment, such dispute should be taken up by you directly with your financial institution.



### Termination:

- If you wish to cancel your enrollment of an Automatic Payment Plan, you may do so at any time through the online Account Center at [www.atmosenergy.com/accountcenter](http://www.atmosenergy.com/accountcenter) or by calling Atmos Energy at 1-888-286-6700 during regular business hours.
- Cancellation of an Automatic Payment Plan will take effect during the next billing cycle. Automatic payments will continue to be deducted from your financial institution until that time.