

## Terms and Conditions - Checking/Savings

I agree to meet the requirements and to be bound by the terms and conditions of this Payment Agreement. From time to time, and at any time, I understand that the terms of this Payment Agreement may be changed and that I will be bound by the changes until I terminate my enrollment of this Payment Agreement. I agree to review the terms and conditions frequently to ensure that I understand and agree with all changes.

## Enrollment

- Your bank account enrolled will draft on the due date of your next billing cycle. Any current balance must be paid in full via a separate payment transaction.
- Automatic Payment by Visa or MasterCard is open to **residential customers only**. Commercial customers may use the automatic bank draft option.
- It is your sole responsibility to ensure that the account information is accurate, legitimate, and up-to-date to ensure proper authorization of your payment. Atmos Energy will not be responsible for any payment processing errors or fees incurred if you do not provide accurate account or contact information.
- At any time you update and/or add a payment method, the payment method may be used for both one-time payment as well as automatic payment. Atmos Energy will not ensure that your payment method is enrolled in an automatic payment plan.
- Atmos Energy is not responsible for any failure or error in processing your payment, including without limitation any interruption, omission, mistake, malfunction or delay.
- If you wish to dispute a payment, such dispute should be taken up by you directly with your financial institution.

## Termination:

- If you wish to cancel your enrollment of an Automatic Payment Plan, you may do so at anytime by going online at [www.atmosenergy.com](http://www.atmosenergy.com) or by calling Atmos Energy at 1-888-286-6700 during regular business hours.
- Cancellation of an automatic payment plan will take effect during the next billing cycle. Automatic payments will continue to be deducted from your financial institution until that time.